

NOTICE TO CONSUMERS

From: Claire Schenk, Receiver

Date: November 4, 2016

Re: FTC v. Global Access Technical Support LLC, also d/b/a Global S. Connect, Yubdata Tech, and Technolive, Global sMind LLC, also d/b/a Global S. Connect, Source Pundit LLC, also d/b/a OneSource Tech Support, Helios Digital Media LLC, VGlobal ITES Private Limited, Rajiv Chhatwal, Rupinder Kaur, and Neeraj Dubey

The purpose of this notice is to advise you that I was appointed as the receiver (“Receiver”) for Global Access Technical Support LLC, also d/b/a Global S. Connect, Yubdata Tech, and Technolive, Global sMind LLC, also d/b/a Global S. Connect, Source Pundit LLC, also d/b/a OneSource Tech Support, and Helios Digital Media LLC (“the Receivership Defendants”) on October 4, 2016. A copy of the Order Appointing Receiver as well as additional information is available to you through the Global Access Technical Support weblink at <http://www.gatsreceivership.com/>.

The Court has prohibited the Defendants from the following activities:

Misrepresenting, or assisting others in misrepresenting, expressly or by implication any material fact, including, but not limited to, that:

- A. Defendants are part of U.S. technology companies, such as Microsoft or Apple, or are certified or authorized by those companies to service their products; or
- B. Defendants have detected performance or security issues on consumers' computers, including viruses, spyware, malware, or the presence of hackers.

If you believe that you have been a victim, please call the Federal Trade Commission general complaint line: **1-877-FTC-HELP** or submit a complaint via the FTC website: <https://www.ftccomplaintassistant.gov>

Please state the specific company name in your complaint – that is information that will be used to identify victims for redress. When the litigation is concluded, if there is money available, it will be distributed to victims. At this point in time it appears that the likelihood of a full refund is minimal, given the available assets and the anticipated level of consumer injury.